EXECUTIVE SUMMARY

This report reviews and evaluates the state of competition in the market for workers' compensation insurance in Michigan. The report evaluates this market for calendar year 2001 as required by section 2409 of the Insurance Code of 1956, 1956 PA 218, MCL 500.2409 (section 2409), see Appendix B. Its purpose is to determine if competition in this market has ensured the availability of workers' compensation insurance and effectively restrained premiums to reasonable levels that are not excessive or unfairly discriminatory. Economic analysis was used to determine whether current market structure, conduct, and performance are conducive to workable competition.

On November 28, 2001, a public hearing was held to obtain public comment on the state of competition in the workers' compensation insurance. Five individuals attended the public hearing. Jon Heikkinen, Senior Vice President Data Services for the Compensation Advisory Organization of Michigan (CAOM) testified. Mr. Heikkinen stated that competition in the workers' compensation insurance market remains strong, although CAOM has noticed a slight tightening in the reinsurance market due to the September 11, 2001 terrorist attacks. He also noted that the pool volume and losses have remained stable.

Historically, businesses have not testified to having difficulty finding an insurer, which appears to indicate that competition has worked to make workers' compensation insurance available at reasonable rates.

The significant variation in premiums indicates that insurers are not fixing premium rates. Such variation in premium rates should enable employers that shop around to avoid paying excessive premium rates.

The results of analysis and economic tests performed on data received in January 2002 continue to show that the market structure is conducive to workable competition in the workers' compensation insurance market. The Accident Fund had 22.18% of the market for workers' compensation insurance. It is expected that the Accident Fund's share will be lower in the final report. Concentration, as measured by the top four, eight, and 20 insurers, continues to indicate an unconcentrated market. Aside from the market share of the top 20 groups, market share controlled by the top four and eight companies and groups and the top 20 companies increased slightly in 2000.

Market conduct data (latest data available from "Michigan Workers' Compensation Status of Competition," CAOM, June 2000) showed that there was significant variation in rates within classifications suggesting that rates were not being fixed. Employers that shop around should be able to reduce their insurance costs. Declining rates, on average, continue to reflect competitive pressures.

The Office of Financial and Insurance Services (OFIS) has observed that open competition has enabled employers shopping for insurance coverage to find competitively priced insurance. The evidence indicates that there is a reasonable degree of competition in the market for workers' compensation insurance. The survey of rate filings indicates that the workers' compensation insurance market may be approaching the end of the soft phase of the underwriting cycle. The small increases in the percentages of policy and payroll and the more significant increase in the percentage of premium in the Michigan Workers' Compensation Insurance Placement Facility (placement facility) appears to support this conclusion.

Based on the results of the economic tests specified in section 2409, a reasonable degree of competition exists in the Michigan workers' compensation insurance market.

I. <u>BACKGROUND</u>

In 1982, the Legislature passed Public Acts 7 and 8, which established a competitive regulatory environment for workers' compensation insurance. These acts provide for price competition to establish rates. The legislation creates and maintains market conditions conducive to competition by:

- (1) Allowing insurers to file rates and use them without first receiving approval from the insurance commissioner.
- (2) Prohibiting cartel rate filings and abolishing rating bureaus.
- (3) Allowing insurers to share only untrended loss cost information needed to make pricing decisions.
- (4) Prohibiting insurers from requiring the purchase of other types of insurance as a condition for obtaining workers' compensation insurance.

The legislation, which became section 2409, requires OFIS to evaluate competition in the workers' compensation insurance market to determine whether prices exceed a level consistent with a fair rate of return on investment to cost efficient insurers. The legislation directs the commissioner to annually evaluate the state of competition using relevant economic tests.

Theory of Competition

Economic theory provides that an industry is perfectly competitive only when there are a large number of firms selling a homogeneous commodity and each firm's share of the market is so small that no firm's output decisions are able to affect the price of the commodity. In addition, under perfect competition, there are no barriers to the entry of new firms, i.e., resources can easily enter and exit an industry. Buyers and sellers are fully informed about market conditions.

The long-run equilibrium for a competitive market exhibits three desirable properties that ensure resources are optimally allocated:

- (1) The cost of producing the last unit of output -- the marginal cost -- is equal to the price paid by consumers for that unit.
- (2) Each firm will be producing at an output level where its average cost will be minimized.
- (3) "Above normal" profits do not exist. Investors will receive a return just sufficient to induce them to maintain their investment at the level required to produce the industry's equilibrium output efficiently, i.e., at minimum average cost.

Of course, the conditions for perfect competition are ideal. OFIS would not expect to find these conditions fully satisfied in the real world. Accordingly, OFIS uses workable competition as the standard by which to evaluate markets. A market could be considered workably competitive when it reasonably approaches the structural, conduct, and performance characteristics of perfect competition. OFIS adopts workable competition as the standard for evaluating the workers' compensation insurance market.

The number and size distribution of buyers and sellers, extent of barriers to entry into the market, cost structures, availability of information to buyers and sellers, and degree of product differentiation determine market structure. Market conduct reflects the behavior of firms in pricing, setting output levels, designing products, advertising, innovation, and capital investment. Market performance refers to price, profit, and output levels, the degree of cost efficiency, and the rate of technological progress.

While the above conditions for perfect and workable competition apply to a static analysis, the underwriting cycle plays a role in the short-term performance of the property and liability insurance industry. The cycle is characterized by alternating periods of increasing and decreasing competition. Competitive or "soft" markets are characterized by falling rates, increasing availability, growing loss ratios, and diminishing surplus. These conditions eventually raise loss ratios sufficiently to cause insurers to raise their rates and reduce their volume, which ultimately restores profitability and surplus. This, in turn, ushers in renewed price-cutting and increased availability, continuing the cycle.

Current data indicate this market has been experiencing the softer phase of the underwriting cycle. This soft market is reflected in several ways. The pure premium indications for 1995 through the year 2001 are negative. The preliminary pure premium indications for 2002 are negative as well. Most of the rate filings since 1994 have been for decreases. Average observed premium rates have fallen since 1992. During the period from 1993 through 1998, all measures of overall market share of the assigned risk facility were down. In 2000, the percentage of policies in the assigned risk facility fell slightly while the percentage of premium and policies edged higher. In 2001, the percentage of payroll in the assigned risk facility increased slightly while the percentages of premium and policies rose 1.6 and 0.8 percentage points, respectively.

Given the uncertainties of the underwriting cycle, competition in the Michigan workers' compensation insurance market must be evaluated in a long-term context. Short-term increases in rate levels and profitability do not necessarily indicate a lack of competition if rates previously charged did not cover costs. A lack of competition would be indicated by a *sustained* period of excessive rates with no retrenchment to reasonable levels. The evidence indicates the market for workers' compensation insurance continues to experience the swings of the underwriting cycle. After a mildly hard phase, the market began to soften in 1994 and remained soft through 2000. During this period, competition lowered rates following higher insurer profitability. In 2001, premium rates have increased moderately but appear to be neither excessive nor inadequate. This has been true since the inception of open competition in 1982.

Discussion of the Statutory Criteria for Competition

The inclusion of the self-insured market and the assigned risk market is both conceptually and empirically problematic. Under subsection (3) of section 2409, an insurer shall not be considered to control the workers' compensation insurance market unless it has more than a 15% market share. With respect to the 15% market share measure for the current report, there is no measure of premiums for self-insurers. Therefore, it is not possible to calculate an amended market share measure.

The concentration measures in this and previous reports do not adjust for the self-insured segment of the market. The economic study of markets requires information on both buyers and sellers participating in such markets. If the price of a good or service is above a buyer's demand schedule he or she will not purchase in the market. Potential buyers will seek either lower-priced substitutes or produce the good or service themselves.

A greater share of the market going to self-insurance could indicate insureds believe premiums are too high. These perceptions could be erroneous if the high prices stem from the high cost of resolving liability claims that is not realized by those opting for self-insurance. The perception that premiums are too high could also be due to realized market inefficiencies. Employers opting to self-insure risk may have incorrect perceptions about costs or being forced into the placement facility if they return to the insurance market. Notwithstanding these risks, a significant number of employers are currently self-insured. Whether perceptions about high premiums are correct, more employers being self-insured may not bode well for competition. Consequently, evaluation of the concentration of an insurance market requires self-insurance be omitted from the calculations.

For similar reasons, the assigned risks associated with the placement facility probably should be excluded from market concentration measures used for analyzing competition. Premiums for such assigned business are predetermined by formula and the business is reinsured and purchasing decisions are made by the assignment of 16.67% of premium to each of the six assigned risk carriers. Therefore, such placement facility business has little or no connection with the voluntary insurance market for workers' compensation.

The problems associated with the 1993 amendments to subsection (3) of section 2409 leave OFIS undecided on how to interpret this concentration measure. As far as OFIS can determine, the 15% figure was chosen arbitrarily. The Legislature could have selected a higher figure. The only figures available to OFIS with respect to self-insureds are indemnity losses (no medical losses) that are reported by self-insurers to the Bureau of Workers' Disability Compensation, the number of companies self-insured, and estimates of the number of employees covered. If the 15% concentration limit were raised by the percentage of indemnity losses attributable to self-insureds (42-43% in recent years), the limit would be increased to 21 or 22%. It is suggested that the Legislature amend subsection (3) of section 2409 to reinstate the former language by substituting 21 or 22% for the 15% limit.

In the absence of some acceptable measure of self-insureds or guiding legislation, OFIS will continue to use market share as a measure of competition.

Trends in Competition

This is the 19th preliminary report of the commissioner on the state of competition in the workers' compensation insurance market as required by section 2409. The final reports in 1992 and 1993 found evidence of a moderately hard market. Final reports for 1994 through 2000 showed evidence of market softening. The data for 2001 continue to indicate a slightly soft market. Historically, the reports indicated that premium rates have not risen excessively in hard markets and insurance was readily available. All previous reports have concluded that the workers' compensation insurance market is reasonably competitive.

The data used in this report come primarily from reports provided to the commissioner by the designated advisory organization, the CAOM, as required by R 500.1359. A public hearing addressing competition in the workers' compensation insurance market was held on November 28, 2001. Information and testimony gathered from that hearing were also used in preparing this report.

The remainder of the report is organized into four sections. The first section analyzes market structure. The second and third sections examine market conduct and performance, respectively, and each section will evaluate whether current conditions are consistent with a finding of workable competition. The final section presents conclusions with respect to the status of competition. All of the exhibits (and one chart) cited in the text can be found in Appendix A.

II. MARKET STRUCTURE

The first two economic tests for competition contained in subsection (3) of section 2409 deal with market structure. For calendar years since 1995, they are:

- (a) The extent to which any insurer controls all or a portion of the workers' compensation insurance market. With respect to statewide competition, an insurer shall not be considered to control the workers' compensation insurance market unless it has more than a 15% market share.
- (b) Whether the total number of companies writing workers' compensation insurance in this state is sufficient to provide multiple options to employers.

Size and Number of Insurers

each other.

Exhibits 1(a) and 1(b) identify preliminarily the 30 leading workers' compensation insurance carriers and affiliated insurer groups for calendar year 2001 and show their market shares of written premiums for 1990 through 2001. Evaluation of insurer group market shares is more relevant when analyzing competition since carriers within a group are under common control and are not likely to compete with each other.

¹Market shares for 1999 are based on total estimated annual premium as provided by CAOM. Market shares based on total estimated annual premium may vary from those based on either final audited premium or premium reported on page 14 of the annual statement.

Exhibit 1(a) from this and prior reports reveal that no company had a market share in excess of 15% in any year other than 1993, 1999, 2001, and 2002. Exhibit 1(b) shows that except for the years, 1993, 2000, and 2001, no group's market share exceeded 15%. The time lags for reporting data to CAOM varied among reporting companies and creates an upward bias in the measure of concentration. Larger, local insurers, especially The Accident Fund Company, tend to report data more quickly. The final share of The Accident Fund Company exceeded 15% in 1993, 1999, and 2000, but it had been explicitly exempted from the 15% statutory concentration cap as a state fund prior to its conversion to a private insurer in 1994.

In previous years, the Accident Fund Company's final market shares have clustered around 15% after falling several percentage points from preliminary estimates. In 1992, and 1993 preliminary estimated Accident Fund market shares were 21.7%, 20.5%, 18.3%, and 18.8%, respectively. The final numbers were 16.9%, 14.5%, 14.6%, and 15.1%, respectively, indicating an average decline of 4.4 percentage points. The Accident Fund Company's preliminary market shares in 1994 and 1995 were 18.5% and 16.9%, respectively, but registered under 15% in the final report.

A review of market share data shows that between 1992 and 2001, Michigan-domiciled insurers expanded their market shares. Michigan-based companies occupied five of the top 20 positions in 1990, peaked with ten in 1995, and have 12 in 2001. The market share of Michigan-based carriers in the top 20 in 2001 was 71.8%. The Accident Fund Company remains the largest insurer. This evidence suggests that no insurer controls the workers' compensation insurance market according to the criterion contained in subsection (3) of section 2409.

Although higher concentration tends to be associated with less competition, neither economic theory nor experience establishes a specific level of concentration at which competitive conditions are weakened or firms gain excessive market power. Exhibit 2 presents concentration ratios or the combined market shares for the top four, eight, and 20 carriers and groups for 1992 through 2001. Company and group data after 1992 show decreasing concentration through 1998. In 1999, apart from the slight increase in the share of the market controlled by the top four carriers, market shares continued to decline. In 2001, the market share numbers increased for the four, eight, and 20 company and group categories. The group data in Exhibit 2 continues to show a relatively unconcentrated market and therefore not likely subject to uncompetitive behavior.

A review of preliminary data in Exhibit 3 indicates that 127 groups and 255 companies wrote workers' compensation insurance in 2001. These data indicate that employers had numerous workers' compensation insurance options. There had been some concern about the trend in the number of insurers in the market. In 1982, there were 115 groups with 231 individual carriers. After bottoming out in 1990, the number of carriers has increased and, in each year since 1996, the number of carriers has surpassed the number in 1982. This has occurred even with the recent consolidation of insurance groups.

The data suggest that no single insurer controls the Michigan workers' compensation insurance market and there are many competing insurers. The likelihood that the industry is excessively concentrated among the largest companies as to foster price collusion or otherwise limit their competition seems remote.

Exit and Entry

Workable competition requires relatively low barriers to entry into the market. Entry into the Michigan workers' compensation insurance market should be relatively easy. Studies suggest that entry barriers into the property-liability insurance industry generally are not high. The long-term assets (office facilities and equipment) needed to produce insurance are relatively low and pose no significant barrier to entry. Moreover, economies of scale appear to be moderate given the availability of a cheap and reliable source of loss cost information. This means that small carriers can compete effectively with large carriers. Insurers can also use the same facilities to market several lines of insurance that facilitates entry into any line.

In practice, it is difficult to directly quantify the extent of entry barriers. OFIS can, however, review entry and exit data, to serve as an indirect and crude proxy for measuring entry barriers. If the workers' compensation insurance market is workably competitive, one would expect to find fairly significant entry and exit activity by companies. Aggressive competition would tend to eliminate inefficient firms while low entry barriers would facilitate entry by new firms. Growth in demand and above-normal profits will also encourage entry.

Exit and entry data for groups in the Michigan workers' compensation insurance market are shown in Exhibit 3. Rates of exit and entry are measured as a percentage of the previous year's groups. From 1992 to 1997 the number of carriers and groups in the market has trended higher, in spite of several group mergers. The preliminary data, which can be understated, show a small decline in the numbers of companies and groups in 2001. Still, the entry and exit activity over the period indicates that barriers to entry are of little consequence.

The figures in Exhibit 3 reveal significant entry and exit activity in the industry since 1992. Overall, the data show that there are 23 more insurer groups operating in the market in 2001 than in 1992. Since the trough in 1990 (not shown), the number of groups has increased in spite of diminished insurer profitability in 1990 through 1992. Thus, the overall exit and entry pattern would be consistent with low entry barriers and workable competition.

Considering these factors, the structure of the workers' compensation insurance market in Michigan generally appears to be conducive to competition. With regard to the structural tests for competition contained in subsection (3) of section 2409, the Accident Fund's share exceeded 15% in 1993, 1999, and 2000. However, the Accident Fund's market share in 1994 through 1998 was less than 15% benchmark and, since 1990, has declined each year through 1998. In 1999 and 2000 its share increased slightly and the preliminary market share rose 5.48 percentage points. Overall, concentration is not high enough to warrant concern about competition. In addition, the level of entry into the market is consistent with a reasonably competitive market.

Later sections examine whether the industry's conduct and performance show a competitive pattern.

III. MARKET CONDUCT

According to the structure-conduct-performance hypothesis, a competitive market structure should result in competitive conduct by sellers. Firms behave competitively when they independently and aggressively seek business by offering the most favorable terms to buyers while earning a normal profit.

Noncompetitive conduct would be characterized by collusive behavior aimed at restricting output and fixing prices to raise profits. If workers' compensation insurers are behaving competitively, we should see no evidence of rate fixing or tacit agreements or joint actions designed to limit competition.

Information from the last few years shows the market to be in an extended soft phase of the underwriting cycle. Over the five-year period beginning in 1994, the data in Exhibit 5 show that filed rates declined, although a few insurers increased their manual rates slightly in the last couple of years. [Note: This data series has been discontinued.] Premium rates, as presented in Exhibit 6, rose to a peak in 1991 and have subsequently fallen each year. In Exhibit 7(a), data from 1995 through 1999 show that manual rates will fall in line with the decline in pure premium for several major insurers. Additionally, greater use of large deductible policies and premium discounts has further reduced premiums.

Testimony from the Compensation Advisory Organization of Michigan

Five individuals attended the hearing on the status of competition in the workers' compensation market on November 28, 2001: Jerry Stage, President of the CAOM; Jon Heikkinen, Senior Vice President Data Services for CAOM; Timothy Lee of the Farmers Insurance Group, Barbara Rawlins of the Michigan Construction Insurance Mutuals, and Ann Deluca from AIG.

Mr. Heikkinen presented the preliminary Michigan Workers' Compensation Status of Competition Report. The CAOM believes competition for the workers' compensation insurance business is still strong in Michigan, although they have noticed a small tightening in the reinsurance market due to the September 11, 2001 terrorist attacks. The pool volume has started to slowly grow again and premium levels have started to increase. The pure premium volume has stayed level and losses incurred have remained steady.

None of the other attendees offered testimony during the hearing,

Discussion of Market Conduct

The evidence on market conduct indicates small overall rate increases from 1990 to 1993 after which rates have trended lower. As the next section shows, competition for customers has not only led to decreasing premiums but also less restrictive underwriting practices. Insurers cite as evidence of vigorous price competition the loss of accounts to competitors, diminishing profit margins, and the significant disparity in rates.

The rate increases during 1990 to 1993 restored insurer profitability and improved surplus positions (to be discussed in detail below), which has improved availability. As reflected in Exhibit 8, since 1992, the amount of policies, payroll, and premiums in the placement facility declined each year through 1999. In 2001, the percentages of premium and payroll increased slightly while the percentage of policies in the placement facility fell. OFIS is not aware of any employers that have been unable to obtain quotes in the voluntary market for insurance due to restricted availability or more restrictive underwriting practices.

That no firm testified at the November 28, 2001 hearing appears to indicate that the workers' compensation insurance market has not been a problem in 2000 and 2001. OFIS has received few complaints, which may stem in part from the information and advice on workers' compensation

insurance provided by the Bureau of Workers' Disability Compensation and the Michigan Economic Development Corporation.

The variation in premium rates within classifications, as presented in Exhibit 4, indicates that, as of year-end 1999, insurers were not fixing premium rates. Exhibit 4 presents final data for 1999 drawn from CAOM's "Michigan Workers' Compensation Status of Competition," June 2000 that CAOM will provide comparable data for 2000 in June 2001. The variation in premium rates means that employers that shop around should be able to avoid paying higher premiums. Based on the evidence on market conduct, it would appear that insurance is reasonably available and there is no indication of anti-competitive market conduct by insurers.

IV. MARKET PERFORMANCE

Economic theory provides that a competitive market will achieve an optimal allocation of resources. This means that the market price will equal the cost of producing the last unit of output, each firm will produce a level of output where its average cost is minimized, and investors will receive a rate of return just equal to the cost of capital. In effect, a competitive market structure causes firms to behave competitively, which leads to market performance favorable to consumers. If the Michigan workers' compensation insurance market exhibits workable competition, its performance should reasonably approach the perfectly competition ideal.

The remaining tests for competition specified in subsection (3) of section 2409 fall within the scope of market performance. Again, they are:

- (a) The disparity among workers' compensation insurance rates and classifications to the extent that such classifications result in rate differentials.
- (b) The availability of workers' compensation insurance to employers in all geographic areas and all types of business.
- (c) The residual market share.
- (d) The overall rate level which is not excessive, inadequate, or unfairly discriminatory.

The remainder of this section of the report will cover the variation in rates, level of rates, profitability of insurers, and availability of insurance.

Variation in Manual Rates

Data were obtained on the distribution of manual rates actually charged on policies written in the 100 largest classifications, on the basis of payroll in 1999. This data is no longer being collected, so OFIS is unable to report on any subsequent years. Exhibit 4 shows the lowest rate charged, the highest rate charged, and the percentage of policies written at rates in each of five quintiles from low- to-high

rates. Thus, for a classification with a low rate of \$5.00 and a high rate of \$10.00, the first quintile would include policies written at rates from \$5.00 to \$6.00, the second quintile would cover policies written at rates from \$6.00 to \$7.00, etc.

Although Exhibit 4 shows a distribution generally skewed towards lower rates, a number of policies are purchased at rates significantly exceeding the lowest rate. On average, 81.6% of all policies were written at rates within the lowest three divisions of the respective classifications. Most policies were written at rates in the lower-middle and middle quintiles. The skewness (the measure of the lack of symmetry in a distribution) toward lower rates has been diminishing since 1995. However, the mode of policies remains in the lower-middle quintile. Rates have become more evenly dispersed since 1995.

Exhibit 4 continues to show considerable variation in pricing. Uniform pricing has not continued under open competition. Employers with similar operations have continued to pay a variety of prices. On the surface, this may raise some concern. In the long run, competition should cause prices for a homogeneous commodity to converge around a level just sufficient to enable an efficiently run company to earn a fair return on investment. Here it appears that, for each classification, some employers are paying substantially higher manual rates than others.

There are several possible explanations for this variation in prices, none of which involve market failure. For example, variances in manual rates among carriers are substantially offset by differences in policies toward schedule credits, experience rating, premium discounts, and other rating adjustments.

Also, manual rate variances simply reflect that workers' compensation insurance is not a homogeneous commodity. Carriers with higher rates may offer additional services that other carriers do not provide. Experience and schedule rating may not fully accommodate insureds of varying risk. Hence, it is common for insurers to use preferred and standard carriers with different rates within the same group for this purpose. Finally, some variation in pricing is expected in a market that is subject to varying external forces that require adjustments by producers. If one or more of these factors contribute to the variations, one could reasonably conclude the market is workably competitive.

Rate Levels

Since the inception of open competition, changes in the overall rate level in the workers' compensation insurance market has been of interest. The rate level was relatively easy to determine under uniform rating. Measurement of the rate level has become much more difficult now that carriers set their own rates. It is possible to measure changes in the rate level in several different ways. Each approach provides somewhat different information about the market.

One approach is to measure the overall change in the manual rates charged by insurers in the various classifications. The overall manual rate level changes filed by each carrier can be averaged to approximate the overall manual rate level change. This approach indicates movement in the "listed" or "posted" manual rate level. A survey of rate filings for the current top 20 carriers in Michigan since 1990 is shown in Exhibit 5. Since the OFIS no longer tracks overall rate changes, data have been taken from reports produced by a private firm, the M & R Group, which tracks workers' compensation rates.

In Exhibit 5, the bottom two rows of averages represent the straight average of the current top 20 carriers and the straight average of the top 20 carriers as reported for each year. In the bottom row, there was a large 11.2 % increase in 1990. The 1990 increase was the largest after 1985. Widespread increases in 1992 resulted in average annual increases of 7.1 %. After 1992, rate increases began to decline, falling to 2.9% in 1994. In 1996, average filed rates fell 9.8%, which is the largest decline since the initiation of open competition. The downward trend in filed rates continued in 1998 and 1999 with reductions of 1.7% and 2.8%. In 2000, filed rates rose 1.2%.

The 1990 increase appeared to stem from insurers using the "indicated changes" in historical loss costs collected and published by the Data Collection Agency as a base for 1990 rate filings.

Manual rate increases from 1990 to 1993 reflect the most recent hard market. In 1993, the market began to soften as many insurers filed large reductions to remain competitive and maintain market share.

The above measure only reflects changes in the manual rates filed by carriers and does not reflect changes in policies toward schedule credits and other adjustments of the manual premium. The above measure also does not indicate the manual rates or net premiums that employers are paying. If employers are shifting their business to carriers with lower rate structures, then the indicated "listed" rate level change will overstate the changes in the rates paid by employers. These considerations, of course, only arise with a competitive rating system in which carriers can charge different premiums for the same policy.

Another way to measure the rate level is to simply divide written premiums by covered payroll. This indicates the actual premiums that employers are paying for their workers' compensation insurance relative to their payroll. In that respect, it reflects changes in the use of deductibles, schedule credits, and other adjustments to the manual premium. It also indicates how much rising rates have caused employers to seek lower-priced insurers.

CAOM maintains comparable figures on the number of policies, written standard premium, manual premium and covered payroll for the period 1990 to 2001. These figures and average rates per \$100 of payroll are set forth in the fifth column of Exhibit 6. The sixth column provides an index of average standard rates relative to the base year 1982. The last two columns show manual rates and the percentage difference between manual and standard premiums.

Data in Exhibit 6 vary somewhat between preliminary, final reports, and subsequent final reports because of difficulties aggregating the data sent in by companies for each individual policy sold in the state. Estimated policy counts from policy declarations tend to run roughly 10% higher than actual policies written due to duplications where policy revisions occur. Since standard premium from earlier years excludes expense constants and premium discounts, it is slightly lower than total estimated annual premium from most recent years.

A problem with rates calculated as premiums divided by payroll, however, is that a shift in payroll toward higher-rated classifications would boost the average rate and overstate any increase in manual rates. For instance, a given employer might have to pay a higher premium, without a change in manual rates, if a change in operations shifts some of its payroll from lower- to higher-rated classifications. Such employer might pay a higher premium even though its payroll was unchanged.

Exhibit 6 data reveal after a brief spike to \$2.91 in 1991 (the highest average since 1982), average rates have trended downward to \$1.27 in 1999. In 2000, average rates increased to \$1.32, which is roughly 45% less than the average rate in 1982. In 2001 average rates increased \$1.46, which is 37% less than the 1982 average rate.

In the face of rising insurer loss costs, rates fell from 1991 to 1993, largely reflecting increased use of deductible policies. The recent declines in average rates stems from improved market conditions reflecting the market softening in recent years. The growing differential between manual and standard rates shown in the final column of Exhibit 6 from 1991 to 1994 indicates a significant part of the decline in average premiums stemmed from the use of large deductible policies. Unfortunately, the benefits of large deductibles only affected 1,097, or less than 1% of the 146,503 policies in 1999. The decreases in manual rates over the last six years are due to improving market conditions. This would appear to be the case because the growth in the difference between standard and manual premium slowed after 1994.

Average placement facility rates have declined significantly since peaking in 1993. Participation by employers in the placement facility is used later as a measure of availability. The fall in placement facility rates may reduce the incentives for placed employers to shop for cheaper coverage in the voluntary market. However, many employers having no other choice will enjoy a rate reduction. Employers able to obtain voluntary coverage will benefit from the additional competitive pressure from the placement facility.

As will be shown in the profitability section, total manual rate increases between 1991 and 1994 were not likely excessive given insurer cost increases. That increase in rates reflected only a portion of the increase in the cost of medical benefits in excess of the increase in wages. Had the costs of medical benefits grown at the same rate as wages, the total cost of claims surely would have fallen. Pure premium publications have shown medical benefits have risen at a much faster pace than the cost of indemnity benefits. To control the growth of medical benefit costs a medical fee schedule to place a cap on medical fees was initiated in 1989. The advisory pure premium publication incorporated a 9.8% reduction factor to anticipate the impact of the schedule. CAOM statistics reveal that estimates of the impact of the schedule on medical costs show that savings have ranged from 10.1% to 10.6%.

Rate reductions alone are not sufficient to warrant a conclusion that a market is competitive. The relationship of price to cost or the rate of return on capital is more meaningful. In a workably competitive workers' compensation insurance market, premiums would be no higher than necessary to cover costs and provide a reasonable return on investment.

In this context, rate increases are justified if current rates do not cover costs. Conversely, rates should decline if they produce above normal profits. Rates should tend to move with projected changes in the pure premium, which is incurred losses divided by covered payroll. Rate changes in any given year, however, will also be affected by the adequacy of premiums in the previous year. For instance, if rates were inadequate in the previous year, then they would have to increase more than costs in the current year for premiums to be adequate.

The Data Collection Agency's <u>DCA Pure Premium Publication</u>, also produced by the CAOM, provides loss cost information to insurers for rate-setting purposes and also estimates the annual change in pure

premiums. Exhibit 7(a) summarizes the history of indicated pure premium changes since 1983. Although not shown in Exhibit 7(a), historically, the accumulated change in pure premiums over the 18 years of indications has been –0.2%, reflecting virtually no change since 1982. This is remarkable considering the rising litigation and health care costs and benefits plaguing other states. It may indicate increased insurer efficiency or decreased profitability. It had been anticipated that many insurers would continue reducing rates by following the 2.6% reduction for 2001. In 2002, due to recently reported data, the preliminary indicated pure premium change is down 4.8%.

In addition to changes in loss costs, the cost of reinsurance to direct insurers can also affect rates. Insurers typically use reinsurance to expand their capacity to underwrite by obtaining excess limits coverage. During the insurance crisis of the mid-1980s reinsurers restricted certain kinds of coverages such as aggregate cumulative trauma disorders. However, the restrictive underwriting by reinsurers has eased in recent years as direct writers have sought to retain as much of their business as possible without sharing risk and hence, premiums, with reinsurers. Of course, this data does not reflect the reinsurance market changes brought on by the September 11, 2001 terrorist attacks.

Reviewing the growth of pure premium indications, standard premium rates, and filed changes in manual rates since 1982, accumulated pure premium indications through 2002 were 7.4% below 1982. It has also been determined that the accumulated average of filed manual rates is 24% above 1982 levels. The average of estimated standard rates employers actually paid in 1998, however, is over 40% less than in 1982.

Exhibit 7(b) compares these variables over the period since 1982. Indices of the accumulated changes of each of these variables (as was done in column 6 of Exhibit 6) were calculated. The base year of the indices is 1982, where all indices start at 1.0 or 100%. A chart of line graphs of these variables was then constructed for the years since 1982. The highest line, which represents filed rates, could be high for several reasons. One reason is that the estimated impact on rates of filed changes is based upon a static analysis, i.e., numbers and types of insureds are assumed to remain the same before and after the change.

Employers facing higher rates will shop for lower rates. Average rates, therefore, will not increase as much as filed rates so that the upward bias magnifies the filed rate increases. Increasing use of large deductible policies and shift toward a lower premium service economy could also magnify this bias. The chart shows the anomaly in the 1989 pure premium indication and the remarkably steady average of standard premium rates through 1994.

Due to the time lag in reporting data, indicated changes in the pure premium tend to lag behind changes in actual experience. However, actual filed rate changes seem to coincide with pure premium indications. Past experience has shown that insurers tend to be slow to match downward moves in premium indications. Therefore, we might not expect rates to fall as much as pure premiums might indicate. Accordingly, rates continued falling through the end of 1999 and continued to decline in 2000. The chart also illustrates that insurers, cognizant of their own experience, may make rate changes prior to changes in pure premiums. This indicates insurers are strongly competing for business.

Profitability

A useful index of the industry's overall efficiency and profitability is the statewide loss ratio, which can be calculated by dividing incurred losses by earned premium. The loss ratio reveals the amount of actual loss protection received for each premium dollar paid. The portion of premiums not paid out in losses is available for expenses and profits. All else equal, higher loss ratios suggest greater cost efficiency and/or decreased profitability, while lower loss ratios imply lower cost efficiency and/or increased profitability. Higher loss ratios are expected if there is an increase in competition and lower rates. Lower loss ratios are expected if there is less competition and higher rates.

Since workers' compensation claims are often paid out over a long period of time, only a small portion of calendar year losses are actually attributable to premiums earned that year. Thus, calendar year loss ratios are only a rough estimate of true loss ratios for this type of coverage.

There is a question of what loss ratio would permit insurers to earn a fair rate of return on investment and be consistent with a reasonable degree of competition. The derivation of such a loss ratio would be dependent upon assumptions about investment income, expenses, premium-to-surplus ratios, as well as, the kind of data to which it was to be applied.

Following the hard market in 1991 and 1992, insurers have returned to profitability. The period 1993 to 1999 has been the most profitable since the initiation of competition. This increased profitability has resulted in declining premium rates, diminished market share for the workers' compensation insurance placement facility and negative pure premium indications as insurers compete for more business. Overall, these figures indicate that for employers, the Michigan workers' compensation insurance market has improved since the introduction of competitive rating.

One might conclude from the very low loss ratios and high profits since 1994 that premium rates are not reacting as quickly as expected in a smoothly operating market. However, much of the reason for the low loss ratios is the result of better-than-anticipated loss costs from earlier years. Insurers have released reserves from prior years, which has positively affected their profitability.

Availability

The last part of market performance to evaluate is the availability of workers' compensation insurance coverage. Ideally, insurers should be willing to offer any employer coverage at a fair market price. In practice, some businesses will be unable to obtain coverage in the voluntary market and, therefore, must obtain coverage through the placement facility. In some cases, insurers cannot adequately price a business under the existing rating system. This should happen less often now if insurers enjoy increased pricing flexibility under open competitive rating, but some residual market placements are probably inevitable even with workable competition.

At the same time, however, there are concerns about "redlining" against certain types of employers or geographic areas. "Redlining" refers to instances where businesses are unable to get coverage or can only obtain it at an exorbitant price due to an unsupported bias by insurers or a conscious attempt to discriminate in price based on geography. Such practices are not consistent with workable competition.

Exhibit 8 shows the percentage of policies, premiums, and payroll insured through the placement facility. The percentage of payroll in the placement facility is a better indicator of the relative significance of the residual market and overall availability. This can be attributed to higher premiums in the placement facility reflecting a higher percentage of poor risks. The data for each year after 1993 until 1999 indicates that all facility placement measures are down. The preliminary results for 2001 show small increases in premium and payroll, but preliminary results can be overstated.

In Exhibit 8, the data for 1991 through 1992 show poorer results with policies and premium showing increases. The reduction in availability of insurance through the voluntary market is another indication the market had hardened through 1992. Improved availability began during 1993 and strengthened in 1994 and has continued through 1998. In 1999, policies and payroll showed increased availability while premium exhibited slightly poorer results. Policies in 2000 continued to show increased availability, but premium and payroll indicated increases in the placement facility's market share. In 2001, the trend has continued this trend, but has shown a light increase in the number policies, as well. Overall, the increases in the placement facility's market share for premium and payroll do not yet pose serious concerns about availability.

It should be noted that many smaller employers have not enjoyed this improved availability. The great reduction in percent of premium and payroll in the placement facility but smaller reduction in policies seems to support this observation.

To many observers it is counterintuitive that insurance availability moves inversely with rates. One would expect as rates increase insurers would write more policies rather than fewer. In fact, insurers try to regulate the volume of their business according to their level of surplus; that is, they attempt to maintain a premium-to-surplus ratio within a certain acceptable range. Diminished surplus due to a period of relatively low pricing will cause insurers to increase their rates in order to restore profitability and restrict their volume of business in order to maintain an acceptable premium-to-surplus ratio. The recent data now show as rates have fallen, availability has improved.

Concerns have been raised that small employers are subject to greater availability problems than large employers. Exhibit 9 shows the relative participation in the placement facility by premium size for the years 1991 through 2001. Relative participation is measured by dividing the percentage of policies (or premium) in the placement facility for a particular premium size category by the percentage of policies (or premium) for that category in the voluntary market. For example, if 40% of all voluntary risk policies were \$500 or less, and if 50% of all placement facility policies were in the same range, a ratio of 1.25 (50% divided by 40%) would be generated. A ratio of 1.0 means the group is equally represented in both the voluntary-risk and residual markets. Thus, a smaller ratio would be preferred by policyholders in a given premium range.

Exhibit 9 reveals that the smallest risks usually have accounted for a larger share of the facility business than of the voluntary market. However, over the period from 1991 to 1996, the larger premium size classes have shown a significant increase in their relative participation in the placement facility. The recent data for the smallest and next-to-smallest range after 1995 indicate a relatively high participation rate in the placement facility.

It is unclear why the ratios based on premiums are so high. It is possible small construction or manufacturing operation classifications that typically have high rates disproportionately participate in

the placement facility in this range. These smaller groups will tend to have better rates with the placement facility because of higher minimum premiums charged by the voluntary market. Minimum premiums encourage many smaller employers to purchase a policy through the placement facility or push those in the voluntary market into a higher range until a payroll audit produces a final determination of premium that is reported in the unit statistical reports. The evidence from Exhibit 9 shows that general reduction in the placement facility participation rates in recent years has not helped such smaller employers as much as the larger ones.

Overall, the residual market data indicate with the move to open competition there were a few years of improvement. The slightly harder market of 1991 and 1992 is reflected in somewhat higher placement facility participation. Data during and after 1993 indicate availability began to improve. The soft market, which began about 1994, is reflected by significant improvements in every measure of assigned risk market share over the six years ending 2000. However, smaller employers do not appear to have benefited from competition as much as large employers.

V. CONCLUSION

A review of the market tests for competition specified in subsection (3) of section 2409 indicates the structure of the workers' compensation market remains competitive. Many insurance options exist and no one insurer or group of insurers dominates the market. The high disparity in manual rates indicates the lack of price fixing. The rates filed by the leading insurers increased from 1990 to 1992, fell through 1998, but started to rebound in 1999 and 2000. Overall, there is no indication employers are paying excessive premiums for workers' compensation insurance.

The percentages of premium and payroll in the placement facility increased in 2000 and the percentages of policies, premiums, and payroll in the placement facility rose in 2001 but do not pose concerns about availability. It is possible that some small businesses may not be seeing as much improvement in availability as others.

Loss costs appear to have been contained over the last several years and a market softening that began in 1993 continued through the end of 2000. The data through 2000 showed that expanding availability followed moderating premium rates as had been anticipated in previous reports. Profitability, as indicated by the latest available loss ratios and the profit on insurance transaction ratio information from the National Association of Insurance Commissioners, improved dramatically. Improved profitability, as reflected by the loss ratios from 1993 to 1998 and profit on insurance transaction ratios from 1993 to 1997, resulted in improved insurer surplus. This allowed insurers to reduce rates and to expand availability, resulting in fewer employers remaining in the placement facility. An end to the soft phase of the underwriting cycle might interrupt these conditions.

The workers' compensation insurance market continued to be soft through 2000 as reflected in the declining premium rates paid since 1994. Requested manual rate changes, as well as average filed rates from 1995 through 2000, have been for reductions and the pure premium indications for 1995 through the year 2002 are negative. On the other hand, loss ratios began to increase in 1998 and actual

manual filings have been mixed with increases and decreases in 2000. This might indicate that soft markets are approaching an end but not necessarily the beginning of a hardening of the market.

In summary, the evidence available on market structure, conduct and performance indicates there is a reasonable degree of competition in the workers' compensation insurance market.

APPENDIX A

Exhibit 1(a)

Voluntary Market Shares for the 30 Leading Carriers*

<u>1992 - 2001</u>

<u>Carriers</u> <u>Names</u>	Premiums Written 2001	Sum Market Shares	Market Shares 2001	2000	<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1996</u>	<u>1995</u>	<u>1994</u>	<u>1993</u>	<u>1992</u>
The Accident Fund Company	168,648	22.18	22.18	16.70	15.62	12.96	11.99	12.22	12.98	14.34	15.14	14.62
Citizens Insurance Co of America	39,403	27.36	5.18	5.72	7.04	7.08	7.59	8.50	9.57	9.67	9.50	9.78
Frankenmuth Mutual Insurance Company	33,693	31.79	4.43	4.12	3.44	3.29	3.44	3.40	3.85	3.34	2.76	1.98
Liberty Mutual Fire Insurance Company	31,084	35.88	4.09	1.44	3.06	3.14	3.74	3.90	4.20	5.23	6.04	6.81
Michigan Construction Indu0stry Mutual	29,183	39.72	3.84	3.00								
Auto Owners Insurance Co	19,003	42.22	2.50	2.22	2.04	2.44	2.96	3.31	3.29	2.81	2.62	2.18
Hastings Mutual Insurance Company	16,989	44.45	2.23	1.73	1.51	1.71	1.80	1.83	1.91	2.03	1.92	1.83
Amerisure Insurance Company	14,500	46.36	1.91	2.47	2.61	2.82	2.63	2.26	2.20	2.03	1.73	1.99
American Compensation Insurance Co	13,133	48.09	1.73	1.89	1.48	1.14	0.63					
Michigan Insurance Company	11,968	49.66	1.57	0.89	0.38	0.09						
Valley Forge Insurance Company	11,428	51.16	1.50	1.41	2.51	2.99	2.34	1.09	0.14	0.04	0.10	0.06
Amerisure Mutual Insurance Co	11,213	52.63	1.47	0.86	0.93	1.24	1.54	2.06	2.47	2.74	2.74	2.78
Citizens Insurance Company of Ohio	10,244	53.98	1.35	0.98								
Ihome Owners Insurance Company	10,184	55.32	1.34	0.94	0.61	0.38	0.12					
Farm Bureau General Ins Co of Michigan	9,843	56.61	1.29	1.10	1.01	1.30	1.31	1.28	1.31	1.26		
Cincinnati Casualty Company	9,841	57.90	1.29	1.23	1.19	1.30	1.22	1.15	1.17	1.05	0.90	0.71
American Home Assurance Company	9,266	59.12	1.22	1.91	1.30	0.16	0.15	0.29	0.14	0.05	0.02	0.12
Twin City Fire Insurance Company	8,759	60.27	1.15	0.94	0.63	0.50	0.37	0.36	0.51	0.46	0.71	0.93
Zurich Insurance Company	7,911	61.31	1.04	1.20	1.57	0.79	1.13	1.10	1.96	1.08	1.17	1.13
American Physicians Assurance Corp	7,322	62.27	0.96	0.87	0.78	0.77	0.44	0.22	0.08	0.01		
Travelers Indemnity Co of Connecticut	7,109	63.21	0.94	0.33	0.35	0.19	0.05	0.04	0.02	0.03	0.16	0.02
Westfield Insurance Company	6,795	64.10	0.89	0.73	0.69	0.80	0.81	0.78	0.75	0.58	0.52	0.41
Transportation Insurance Company	6,600	64.97	0.87	0.96	0.51	0.63	0.97	1.19	1.39	1.81	1.80	3.00
Michigan Millers Mutual Insurance Co	6,586	65.84	0.87	0.64	0.45	0.38	0.44	0.57	0.62	0.63	0.62	0.53
Liberty Mutual Insurance Company	6,050	66.64	0.80	0.77	0.46	0.41	0.61	0.54	0.52	0.75	0.81	0.96
St Paul Fire & Marine Insurance Company	6,031	67.43	0.79	0.47	0.23	0.11	0.14	0.20	0.23	0.40	0.51	0.79
Federal Insurance Company	5,892	68.21	0.78	1.38	1.02	0.97	1.05	1.09	1.12	0.80	0.84	0.68
American States Insurance Company	5,459	68.93	0.72	0.81	0.76	0.73	0.79	0.84	0.87	0.81	0.87	1.07
Employers Ins of Wausau a Mutual Co	5,358	69.63	0.70	0.72	0.63	0.51	0.65	0.62	0.77	1.16	1.47	1.60
Lake States Insurance Company	5,230	70.32	0.69	0.66	0.90	1.21	1.20	1.49	1.61	1.04	0.78	0.47

¹⁹⁹² - 1998 market shares based on standard premium obtained from unit statistical reports or policy declarations filed by insurers.

^{1999 - 2001} market shares based on standard premium obtained from policy declarations filed by insurers.

Exhibit 1(b)

Voluntary Market Shares for the 30 Leading Groups*

<u> 1992 - 2001</u>

	Premiums	Sum	Market									
Group Names	Written 2001	Market Shares	Shares <u>2001</u>	2000	<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1996</u>	<u>1995</u>	<u>1994</u>	<u>1993</u>	<u>1992</u>
Blue Cross & Blueof MI Group	168,647,740	22.18	22.18	16.70	15.62	12.96	11.99	12.22	12.98	14.34	15.14	14.62
Almerica Financial Group	50,137,314	28.77	6.59	6.96	7.23	7.22	7.67	8.55	9.64	9.82	6.59	9.87
Liberty Mutual Group	50,030,456	35.36	6.59	4.68	6.57	6.92	7.88	7.62	7.71	9.01	10.25	10.80
Frankenmuth Mutual Group	33,769,404	39.80	4.44	4.15	3.44	3.29	3.44	3.40	3.85	3.34	2.76	1.98
CNA Insurance Group	30,630,914	43.84	4.04	4.68	6.21	7.24	6.85	6.26	6.87	7.41	6.87	6.53
Auto-Owners Group	29,187,272	47.68	3.84	3.16	2.65	2.82	3.08	3.31	3.29	2.81	2.62	2.18
MI Construction Industry Mutual	29,183,401	51.52	3.84	3.00								
Amerisure Companies	25,712,215	54.90	3.38	3.33	3.54	4.06	4.17	4.32	4.67	4.77	4.47	4.77
American International Group	22,289,859	57.83	2.93	4.27	3.32	3.48	3.42	3.39	2.48	1.85	2.34	3.78
Zurich Insurance Group	18,901,959	60.31	2.48	2.93	3.46	2.97	3.19	3.34	3.27	2.10	1.99	1.66
Hartford Fire & Casualty Group	17,948,742	62.66	2.35	2.56	2.07	2.45	2.34	2.29	2.50	2.76	3.07	2.75
Citigroup	17,780,198	65,01	2.35	2.80	3.10	3.72	3.35	2.89	3.83	3.95		1.67
Hastings Mutual Insurance Group	16,989,111	67.24	2.23	1.73	1.51	1.71	1.80	1.83	1.91	2.03	1.92	1.83
Royal & Sun Alliance USA	16,986,521	69.47	2.23	3.29	3.49	3.27	2.34	2.05	2.24	1.64	1.31	1.10
Cincinnati Financial CP	14,998,385	71.44	1.97	1.85	1.72	1.85	1.77	1.61	1.56	1.44	1.22	1.04
Michigan Farm Bureau	14,619,624	73.36	1.92	1.60	1.53	1.99	2.05	1.93	1.97	1.86	1.82	1.67
American Compensation Insur Co	13,133,291	75.09	1.73	1.89	1.48	1.14	0.63					
West Bend Mutual Group	11,968,224	76.66	1.57	0.89	0.38	0.09						
St. Paul Group	11,783,913	78.21	1.55	1.53	1.65	0.87	0.92	0.78	0.66	0.60	0.53	0.87
Lumberman's Mutual Cas Group	11,229,153	79.69	1.48	2.65	2.33	2.63	2.09	2.18	1.70	1.69	2.55	3.44
Allianz Insurance Group	10,715,306	81.10	1.41	1.52	2.10	2.24	1.86	1.65	1.70	1.72	2.10	1.87
Safeco Insur Group	9,596,335	82.36	1.26	1.80	2.23	2.15	2.04	1.93	1.81	1.65	1.70	1.66
Westfield Group	9,101,858	83.56	1.20	0.96	0.86	0.95	0.95	0.93	0.92	0.80	0.79	0.65
Chubb & Son Inc	4,499,245	84.69	1.13	1.83	2.16	2.41	2.18	1.90	1.76	1.30	1.28	1.16
Michigan Physicians Group	7,321,551	85.65	0.96	0.87	0.78	0.77	0.44	0.22	0.08	0.01		
Michigan Millers Mutual Insur Co	6,586,434	86.52	0.87	0.64	0.45	0.38	0.44	0.57	0.62	0.63	0.62	0.53
Fairfax Financial	5,466,444	87.23	0.71	0.95	0.91	1.33	1.27	1.01	1.04	1.29	1.23	1.21
Harleysville Group	5,236,572	87.92	0.69	0.66	0.90	1.21	1.20	1.49	1.61	1.04	0.78	0.47
State Farm – IL	5,195,122	88.60	0.68	0.58	0.54	0.61	0.65	0.65	0.69	0.68	0.71	0.67
Home Mutual - WI	4,611,976	89.21	0.61	0.60	0.43	0.40	0.36	0.33	0.24	0.07	0.03	0.02

^{1992 - 1998} market shares based on standard premium obtained from unit statistical reports or policy declarations filed by insurers.

^{1999 - 2001} market shares based on standard premium obtained from policy declarations filed by insurers.

Exhibit 2
Combined Market Shares

<u>1992 - 2001</u>

	Market Sha	are Top 4	Market Sha	re Top 8	Market Shar	re Top 20
Year	Company	Group	Company	Group	Company	<u>Group</u>
1992	33.19	35.01	39.19	47.17	44.92	66.45
1993	33.44	35.33	39.71	46.87	45.35	64.61
1994	32.58	34.51	39.45	48.60	46.14	65.75
1995	30.60	32.22	38.00	47.05	45.78	66.13
1996	28.02	29.90	35.42	43.79	42.97	63.38
1997	26.76	28.93	34.15	43.03	43.40	65.01
1998	26.47	28.53	33.44	42.27	44.10	64.19
1999	29.16	30.97	35.32	43.37	47.71	67.96
2000	27.98	30.98	37.40	45.15	51.62	71.91
2001	35.88	38.72	46.36	53.82	62.27	77.61

¹⁹⁹²⁻¹⁹⁹⁸ market shares based on standard premium obtained from unit statistical reports or policy declarations filed by insurers.

Source of Data: Compensation Advisory Organization of Michigan

¹⁹⁹⁹⁻²⁰⁰¹ market shares based on total estimated annual premium obtained from policy declarations filed by insurers.

Exhibit 3
Exit and Entry by Groups
1992 - 2001

	<u>En</u>	<u>trie</u> s	<u>Exits</u>		Net	Change	Groups	Carriers
<u>Year</u>	Number	Percent*	Number	Percent*	Number	Percent*	<u>Number</u>	Number
1992	5	4.9%	2	1.9%	3	2.9%	107	235
1993	3	2.8%	5	4.7%	-2	-1.9%	105	229
1994	4	3.8%	5	4.8%	-1	-1.0%	104	231
1995	5	4.8%	5	4.8%	0	0.0%	104	238
1996	10	9.6%	5	4.8%	5	4.8%	109	237
1997	11	10.1%	7	6.4%	4	3.7%	113	247
1998	22	19.5%	7	6.2%	15	13.3%	128	246
1999	10	7.8%	10	7.8%	0	0.0%	128	253
2000	7	5.5%	2	1.6%	5	3.9%	133	262
2001	4	3.0%	10	7.5%	-6	-4.5%	127	255

^{*} Percent of previous year's groups.

Source of Data: Compensation Advisory Organization of Michigan

^{1992 - 1998} market shares based on standard premium obtained from unit statistical reports and policy declarations filed by insurers.

¹⁹⁹⁹⁻²⁰⁰¹ market shares based on total estimated annual premium obtained from policy declarations filed by insurers.

Exhibit 4

Distribution of Policies by Manual Rates - 1999

Class Class Number of High Low by Range (Low to High)								
Class Class	Number of	_	Low Rate	1		nge (Lo		
<u>Code</u> <u>Description</u>	<u>Policies</u>			1	<u>2</u>	_3_	4_	<u>5</u>
11 Farm-Mkt or Truck	1,680	6.30	2.49	62	31	4	3	1
42 Landscape Gardening	3,063	10.04	4.00	10	43	34	13	0
129 Dairy/Livstck Farm	1,663	11.72	4.25	50	31	7	10	2
2003 Bakeries	589	7.50	2.82	4	20	40	33	4
2157 Beverage Mfg	21	17.25	3.51	86	10	0	0	5
2501 Misc Sewing Mfg	309	8.05	3.75	18	33	30	17	3
2790 Pattern/Shoe Mfg	354	3.15	1.07	34	30	18	17	1
2812 Cabinet Mfg	509	7.51	2.12	7	69	15	3	6
2881 WoodenGoodsAsmbly	337	6.86	2.13	47	39	7	3	5
3076 Metal Goods Assmbly	579	5.46	2.29	7	32	31	25	6
3096 Tool Mfg	765	4.60	1.87	15	15	50	15	5
3113 Tool Mfg-NOC	370	5.10	2.31	18	51	18	13	1
3116 Tool Mfg DiesJigsFx	508	4.80	1.90	7	26	44	18	5
3131 Button&Fastener Mfg	132	7.92	2.25	35	49	13	1	2
3145 Screw Mach Pro Mfg	225	6.14	2.29	4	27	44	14	10
3146 Hdw Mfg-NOC	382	8.36	1.75	1	29	45	16	10
3179 Elec App Mfg-NOC	373	6.19	2.53	21	38	29	8	3
3400 MetalGoods Mfg-NOC	267	12.98	4.51	4	39	42	14	1
3628 Machinery Mfg NOC	820	4.90	1.95	3	26	33	33	5
3629 Mach Parts Mfg-NOC	1,124	4.31	1.66	1	60	25	12	2
3632 Machine Shop-NOC	1,046	8.57	1.50	0	13	49	21	17
3643 Elec Pwr Equip Mfg	253	5.86	1.78	6	39	27	20	8
3681 Tele/Elc-ApprtsMfg	167	6.34	1.55	29	53	9	2	6
3685 Instr Mfg-NOC	262	3.10	1.32	4	22	22	41	11
3724 Apparatus Installtn	1,046	14.56	5.62	6	18	46	28	2
3807 Auto Radiator Mfg	14	8.11	4.05	79	7	7	0	7
3808 Auto Mfg or Assmbly	74	9.24	4.25	27	15	26	19	14
4239 Fiber Goods Mfg	44	8.43	2.60	11	30	45	9	5
4299 Printing	1,200	5.00	1.78	7	37	41	13	2
4361 Photographer	458	1.79	0.68	6	24	44	10	16
4410 Rubber Goods Mfg	127	10.98	3.48	9	28	40	20	3
4459 Plastics Mfg-Basic	168	7.18	3.08	18	27	35	15	4
4484 Molded Plastics Mfg	554	10.91	2.93	20	40	28	10	2
4511 Analytical Chemist	1,449	2.39	0.73	7	33	35	19	6
4611 Drug & Rx Preparation	114	2.19	1.00	11	25	32	18	12
4829 Acid Mfg	44	5.29	0.62	59	2	7	5	27
5022 Masonry Erection	1,331	23.06	8.50	11	38	36	14	0
5183 Plumbing Instl&Serv	2,483	8.96	3.62	11	50	33	5	1
5190 Elec Wiring Instltn	2,422	6.55	2.52	28	38	27	3	5
5191 Office Mach Instl	1,852	2.57	0.88	3	37	44	9	6
5221 ConcreteWork Floors	2,395	13.26	5.69	6	36	47	10	0
5403 Carpentry-NOC	1,289	19.16	7.90	8	21	53	17	2
5437 Carpentry-finishwrk	2,552	11.22	4.25	3	26	61	9	1
5445 Wallboard Instltn	1,115	12.25	5.07	2	13	50	32	4
5476 Painting/Papering	2,055	19.14	7.93	13	77	9	2	0
5538 ShtmtlWrkErctn-NOC	995	11.69	4.82	15	18	38	15	14
5550 Heating & AC Instltn	832	10.03	4.76	66	29	36 4	13	14
5606 ExecSupervsr Constr	2,577	5.07	1.81	4	36	44	17	0
5645 Carpentry-Detached	6,464	17.18	6.89	3	56	36	5	0
6217 Excavation-NOC	2,011	17.18	5.04	3 14	35	43	5	3
Source of Data: Compensation Advisory								J

Exhibit 4 - Continued

Distribution of Policies by Manual Rates - 1999

Class Clas		Percentage of Policies								
102 7.67 2.50 36	Class Class	Number of	High	Low	<u>by</u>		Low to	High)		
Table Tricking NOC Tricking NO	Code Description	<u>Policies</u>	Rate	Rate	_1_	2_	3_	4_	5_	
Table Tricking NOC Tricking NO	6504 Processed Food Mfg	102	7.67	2.50	36	41	13	6	4	
7219 Treking NOC No Driver 325 19.75 5.82 15 5.99 17 2 6 7230 Parcel Delivery 36 10.32 4.24 19 19 11 47 3 3 3 3 3 3 3 3 3										
7330 Parcel Delivery 7360 Drivers NOC 11,228 10,69 2.81 11 29 63 6 6 7600 Elec Line Stringing 299 8.15 2.51 11 44 35 8 2 7610 Radio/TV Bdesting 418 1.18 0.38 3 30 40 19 19 7600 Elec Line Stringing 299 8.15 2.51 11 44 35 8 2 7610 Radio/TV Bdesting 418 1.18 0.38 3 30 40 19 17 5 65 5 5 8006 Retail Grocery 1,339 5.03 1.77 6 33 58 2 1 8008 RetlClothing Store 1,257 1.93 0.73 5 26 50 14 4 8010 Hardware Store 3,931 2.87 0,95 5 5 13 6 6 1 8013 Store-Jewelry 566 0,98 0,40 9 44 27 17 3 8017 Retail Store-NOC 10,841 3,20 0,87 8 8 57 36 0 0 8 8018 WholesaleStore-NOC 11,172 8,37 2.76 5 34 40 18 3 8033 Supermarket 1,002 5,48 1,70 30 5,59 6 5 1 1 804 4 1 804 4 1 804 4 1 804 4 1 805 8 1 807 8										
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Total Tota	-									
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9058 Food Serv Wrkrs 10,358 4.19 1.25 5 55 33 1 6 9060 Prvt Club Empls 813 4.94 1.74 2 62 33 3 1 9061 Clubs-NOC 1,105 4.56 1.91 16 8 6 10 60 9101 Schl&Chrch Othr Emp 2,355 5.69 1.72 69 16 13 1 1 9403 Refuse Collection 144 21.26 7.93 10 41 6 8 36 9501 Paint Shop Only 481 11.45 2.78 22 42 29 6 1 9522 Upholstering Autos etc. 233 9.05 2.04 41 20 30 5 3 9586 BarberBeautyParlor 1,688 1.20 0.50 19 35 7 37 2				0.44				25	9	
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Exhibit 5
Survey of Rate Filing Changes For The Twenty Leading Carriers

The values indicate overall percentage changes filed for given years as of January 7, 1999.

Manual Rate Survey Results	<u>2000</u>	<u>1999</u>	<u>1998</u>	<u>1996</u>	<u>1994</u>	<u>1992</u>	<u>1990</u>
TheAccident Fund Company	7.4%	1.8%	0.3%	-9.2%	4.1%	8.2%	-8.0%
Citizens Insurance Co of Am	3.7%	-0.6%	-1.5%	-6.4%	0.6%	23.0%	5.7%
Frankenmuth Mutual Ins	3.7%	-6.5%	-2.3%	0.2%	2.4%	7.6%	7.7%
MI Cnstretn Indstry Mut Ins Co	0.0%						
Auto-Owners Insurance Co	0.0%	0.0%	0.0%	-1.1%	2.6%	6.5%	12.8%
Amerisure Insurance Co	0.0%	0.0%	-0.7%	0.0%	10.0%	1.0%	16.9%
Hastings Mutual Ins Co	-4.2%	-	0.1%	-9.3%	4.7%	12.9%	16.6%
		10.8%					
Liberty Mut. Fire Ins Co	-3.2%	-3.3%	-2.7%	-16.0%	-6.0%	19.0%	5.5%
American Home Assurance	-4.0%	0.0%	-2.7%	-18.0%	8.5%	7.9%	29.9%
Valley Forge Insurance Co	10.2%	0.0%	2.2%	-16.8%	3.1%	7.2%	15.0%
Cincinnati Casualty Co	-1.5%	-2.7%	0.9%	-18.0%	0.0%	13.6%	0.0%
American Comp Ins Co	6.9%	0.0%	-2.7%	0.0%			
Farm Bur Genl I C of MI	-8.5%	-	-	-9.0%	2.2%	18.0%	6.4%
		14.7%	12.8%				
Ins Co of State of PA	0.0%	-4.0%	2.7%	-18.0%	8.5%	7.9%	29.9%
Transcontinental Ins Co	10.2%	0.0%	2.2%	-16.8%	3.1%	7.2%	15.0%
Transportation Insurance Co	0.0%	0.0%	2.2%	-16.8%	3.1%	7.2%	15.0%
Citizens Ins Co of Ohio	2.9%						
MI Physicians Mut Liab Co	0.0%						
Fremont Casualty Ins Co	0.0%	-4.0%	0.0%				
American Mnfctrers Mut Ins	0.0%						
Averages (Current Top 20)	1.2%	-2.8%	-1.3%	-10.3 %	3.4%	10.5%	12.0%
Top 20 Average By Year	1.2%	-2.8%	-1.7%	-9.8%	2.9%	7.1%	11.2%

Source of Data: Insurance Division and M&R Group

Exhibit 6
Policies, Premiums, and Payroll

<u> 1991 - 2001</u>

		Standard		Average Rate Per \$100 Payroll						
		Premiums	Payroll	Standard	1	Manual				
<u>Year</u>	<u>Policies</u>	(000's)	(000's)	Rate	<u>Index</u>	<u>Rate</u>	<u>Difference</u>			
			X 1 . X							
			Voluntary Ma	<u>rket</u>						
1991	137,063	1,171,189	42,571,896	2.75	111.3%	3.04	-9.4%			
1992	135,236	1,158,091	43,422,865	2.67	107.9%	3.18	-16.3%			
1993	135,831	1,228,362	46,208,984	2.66	107.5%	3.49	-23.9%			
1994	138,726	1,292,476	49,515,440	2.61	105.6%	3.68	-29.1%			
1995	142,361	1,253,291	55,273,594	2.27	91.7%	3.44	-34.0%			
1996	146,730	1,174,702	59,859,220	1.96	79.4%	2.93	-33.1%			
1997	151,244	1,053,245	66,185,521	1.59	64.4%	2.56	-37.8%			
1998	154,000	1,010,174	71,662,683	1.41	57.0%	2.44	-42.3%			
1999	159,157	895,068	72,081,909	1.24	50.2%	2.52	-50.7%			
2000	166,090	987,095	76,936,750	1.28	51.9%	2.25	-43.0%			
2001	130,153	760,226	53,984,745	1.41	57.0%	2.30	-38.7%			

^{1991 - 1998} Standard and manual premium from unit statistical reports.

Source of Data: Compensation Advisory Organization of Michigan

^{1999 - 2001} Total estimated annual premium obtained from policy declarations or unit statistical reports.

Exhibit 6 - Continued

Policies, Premiums, and Payroll

<u> 1991 - 2001</u>

Standard <u>Average Rate Per \$100 Payroll</u>							
		Premiums	Payroll	Standard		Manual	
<u>Year</u>	<u>Policies</u>	(000's)	(000's)	<u>Rate</u>	<u>Index</u>	Rate	<u>Difference</u>
			DI E	*11.			
			Placement Fac	<u> 111ty</u>			
1991	23,165	152,509	2,934,739	5.20	154.4%	4.03	29.0%
1992	25,581	173,018	3,073,777	5.63	167.2%	4.31	30.5%
1993	27,296	172,086	2,910,745	5.91	175.6%	4.66	27.0%
1994	26,121	136,304	2,347,976	5.81	172.5%	5.02	15.6%
1995	25,217	100,687	1,914,227	5.26	156.3%	4.25	23.8%
1996	24,718	62,920	1,516,209	4.15	123.3%	3.55	16.8%
1997	22,740	42,627	1,197,444	3.56	144.0%	3.41	4.3%
1998	21,463	33,210	1,029,748	3.23	95.8%	2.81	14.7%
1999	20,308	31,801	896,181	3.55	105.4%	3.13	13.3%
2000	19,158	39,741	1,056,051	3.76	111.8%	2.77	35.8%
2001	16,234	44,542	1,002,649	4.44	132.0%	3.39	31.1%
			<u>Total</u>				
1991	160,228	1,323,698	45,506,635	2.91	116.6%	3.10	-6.2%
1992	160,817	1,331,109	46,496,642	2.86	114.7%	3.26	-12.2%
1993	163,127	1,400,448	49,119,729	2.85	114.3%	3.56	-19.9%
1994	164,847	1,428,780	51,863,416	2.75	110.4%	3.74	-26.4%
1995	167,578	1,353,978	57,187,821	2.37	94.9%	3.46	-31.6%
1996	171,448	1,237,622	61,375,429	2.02	80.8%	2.95	-31.6%
1997	173,984	1,095,872	67,382,965	1.63	65.2%	2.57	-36.8%
1998	175,463	1,043,384	72,692,431	1.44	57.5%	2.45	-41.4%
1999	179,465	926,869	72,978,090	1.27	50.9%	2.53	-49.8%
2000	185,428	1,026,836	77,992,800	1.32	52.8%	2.26	-41.7%
2001	146,387	804,768	54,987,395	1.46	58.7%	2.32	-36.9%
1001 1008	Standard and m	anual pr amium from	unit statistical raports				

1991-1998 Standard and manual premium from unit statistical reports.

1999-2001 Total estimated annual premium obtained from policy declarations or unit statistical reports.

Source of Data: Compensation Advisory Organization of Michigan

Exhibit 7(a) Exhibit 7(b)

Indicated Changes in Pure Premium from 1983 to Present

Year	Indicated Changes	Accumulated Changes	Annualized Changes
1983	5.6%	5.6%	5.6%
1984	-8.7%	-3.6%	-1.8%
1985	-1.6%	-5.1%	-1.7%
1986	14.4%	8.5%	2.1%
1987	9.8%	19.2%	3.6%
1988	-8.2%	9.4%	1.5%
1989	-5.5%	3.4%	0.5%
1990	21.0%	25.1%	2.8%
1991	-3.2%	21.1%	2.1%
1992	11.5%	35.0%	3.0%
1993	4.0%	40.4%	3.1%
1994	7.2%	50.5%	3.5%
1995	-5.5%	42.2%	2.7%
1996	-15.7%	19.9%	1.3%
1997	-8.4%	9.8%	0.6%
1998	-2.7%	6.9%	0.4%
1999	-4.0%	2.6%	0.2%
2000	-2.7%	-0.2%	0.0%
2001	-2.6%	-2.8%	-0.1%
2002	-4.8%	-7.4%	-0.4%

Source of Data: Insurance Division and Data Collection Agency

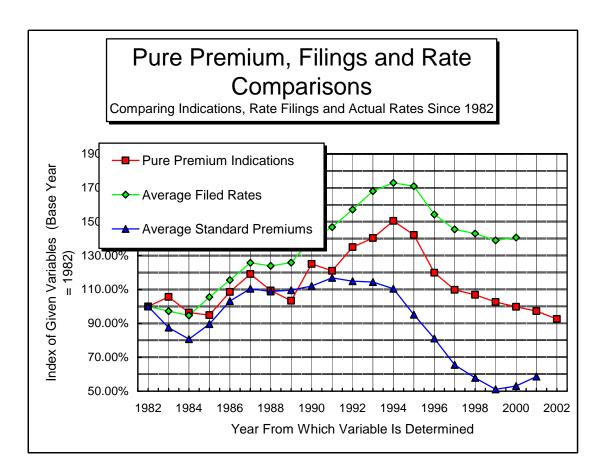


Exhibit 8

Percentage of Policies, Premium, and Payroll
in the Placement Facility

1991 - 2001

<u>Year</u>	<u>Policies</u>	<u>Premium</u>	<u>Payroll</u>
1991	14.5%	11.5%	6.4%
1992	15.9%	13.0%	6.6%
1993	16.7%	12.3%	5.9%
1994	15.8%	9.5%	4.5%
1995	15.0%	7.4%	3.3%
1996	14.4%	5.1%	2.5%
1997	13.1%	3.9%	1.8%
1998	12.2%	3.2%	1.4%
1999	11.3%	3.4%	1.2%
2000	10.3%	3.9%	1.4%
2001	11.1%	5.5%	1.8%

standard premium from unit statistical reports or policy declarations.

total annual premium obtained from policy declarations.

Source of Data: Compensation Advisory Organization of Michigan Exhibit 1 of Biannual Report

Exhibit 9

Placement Facility Participation Ratios*
Premium Range Groups to Industry-wide

1991 - 2001

Premium Ranges	Ratio of	<u>2001</u>	<u>2000</u>	<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1996</u>	<u>1995</u>	<u>1994</u>	<u>1993</u>	<u>1992</u>	<u>1991</u>
0 - 500	Premiums	1.77	2.59	3.85	3.94	3.53	4.33	2.97	2.13	1.68	1.60	1.52
	Policies	0.75	0.92	1.59	1.64	1.66	1.88	1.87	1.72	1.61	1.55	1.39
501 - 1,000	Premiums	5.74	7.66	5.85	6.09	5.03	3.11	2.22	1.71	1.36	1.05	1.38
	Policies	2.77	2.74	1.64	1.58	1.47	1.04	1.04	0.99	0.99	0.84	1.15
1,001 - 5,000	Premiums	0.97	1.22	1.94	2.06	1.87	1.68	1.26	1.14	0.95	0.85	0.84
	Policies	0.49	0.48	0.53	0.53	0.55	0.58	0.61	0.68	0.70	0.70	0.66
5,001 - 10,000	Premiums	0.70	0.76	1.34	1.30	1.35	1.20	0.93	0.93	0.78	0.75	0.74
	Policies	0.33	0.27	0.33	0.31	0.37	0.38	0.43	0.52	0.54	0.59	0.56
10,001 - 50,000	Premiums	0.80	0.73	0.82	0.97	1.07	1.11	0.97	0.99	0.94	0.95	1.03
	Policies	0.37	0.25	0.22	0.25	0.29	0.36	0.43	0.54	0.63	0.71	0.74
50,001 - 100,000	Premiums	0.93	0.75	0.53	0.72	0.68	0.95	1.17	1.20	1.09	1.19	1.43
	Policies	0.45	0.25	0.14	0.16	0.18	0.31	0.53	0.67	0.75	0.92	1.08
100,000 – 499,999	Premiums	0.98	0.70	0.41	0.42	0.64	0.80	0.88	1.08	1.23	1.37	1.37
	Policies	0.44	0.27	0.11	0.09	0.19	0.26	0.41	0.62	0.85	1.10	1.12
Over 500,000	Premiums	0.68	0.87	1.14	0.17	0.11	0.28	0.81	0.61	0.74	0.62	0.56
	Policies	0.62	0.41	0.33	0.07	0.07	0.19	0.10	0.43	0.57	0.72	0.57

^{* -} Percentage of total placement facility premiums or policies divided by percentage of total voluntary premiums or policies. Note: A value of 1.00 means the percentage of that premium range group in the assigned risk facility equals the percentage in that premium range group in the voluntary market.

1991 - 1997 premium ratios based on standard premium obtained from unit statistical reports filed by insurers.

^{1998 - 2001} premium ratios based on total estimated annual premium obtained from policy declarations filed by insurers.

Source of Data: Compensation Advisory Organization of Michigan

APPENDIX B

Section 2409 of the Insurance Code of 1956, 1956 PA 218, MCL 500.2409

- Sec. 2409. (1) The commissioner shall hold a public hearing and shall issue a tentative report detailing the state of competition in the worker's compensation insurance market on a statewide basis and delineating specific classifications, kinds or types of insurance, if any, where competition does not exist not later than January 15, 1984 and each year thereafter. The report shall be based on relevant economic tests, including but not limited to those in subsection (3). The findings in the report shall not be based on any single measure of competition, but appropriate weight shall be given to all measures of competition. The report shall include a certification of whether or not competition exists. Any person who disagrees with the report and findings of the commissioner may request a contested hearing pursuant to the administrative procedures act of 1969, Act No. 306 of the Public Acts of 1969, as amended, being sections 24.201 to 24.328 of the Michigan Compiled Laws, not later than 60 days after issuance of the tentative report.
- (2) Not later than August 1, 1984 and each year thereafter, the commissioner shall issue a final report which shall include a final certification of whether or not competition exists in the worker's compensation insurance market. The final report and certification shall be supported by substantial evidence.
- (3) All of the following shall be considered by the commissioner for purposes of subsections (1) and (2):
- (a) The extent to which any insurer controls all or a portion of the worker's compensation insurance market. With respect to competition on a statewide basis, an insurer shall not be considered to control the worker's compensation insurance market unless it has more than a 15% market share. In making a determination under this subdivision, the commissioner shall use all insurers in this state, including self-insurers, group self-insurers as defined in chapter 65, and insurers writing risks under the placement facility created in chapter 23 as a base for calculating market share.
- (b) Whether the total number of companies writing worker's compensation insurance in this state is sufficient to provide multiple options to employers.
- (c) The disparity among worker's compensation insurance rates and classifications to the extent that such classifications result in rate differentials.
- (d) The availability of worker's compensation insurance to employers in all geographic areas and all types of business.
 - (e) The residual market share.
 - (f) The overall rate level which is not excessive, inadequate, or unfairly discriminatory.
 - (g) Any other factors the commissioner considers relevant.
- (4) The reports and certifications required under subsections (1) and (2) shall be forwarded to the governor, the clerk of the house, the secretary of the senate, all the members of the house of representatives committees on insurance and labor, and all the members of the senate committees on commerce and labor.
- (5) Not later than 90 days after receipt of the final report and final certification, the legislature, by concurrent resolution, shall approve or disapprove the certification by a majority roll-call vote in each house. If the certification is approved, the commissioner shall proceed under section 2409a.

History: Add. 1982, Act 8, Eff. Jan. 1, 1983;—Am. 1993, Act 200, Eff. Dec. 28, 1994.

CERTIFICATION OF THE STATE OF

COMPETITION IN THE

WORKERS' COMPENSATION INSURANCE MARKET

I hereby certify that, based on the results of the	economic tests specified in section 2409 of the
Insurance Code of 1956, 1956 PA 218, MCL 500.2	2409, a reasonable degree of competition exists at
this time with respect to the Michigan workers' compensation insurance market.	
	
	ık M. Fitzgerald
Con	nmissioner of Financial and Insurance Services
Date	o: